



Integrated Care Pathways 2005

Tuesday and Wednesday 28 and 29 June 2005 Church House, Westminster

Fifty four senior clinicians and managers working in the UK, Europe and the USA share their experiences of implementing ICPs in their organisation

Including keynote presentations from:

- Kathy Bower
Principal and Co-owner, The Centre for Case Management, USA, and Fellow, The American Academy of Nursing
- Professor Massimiliano Panella
Faculty of Medicine, University of Eastern Piedmont 'Amedeo Avogadro'
- Professor Jody Hoffer Gittel
Brandeis University, USA
- Kris Vanhaecht and
Professor Massimiliano Panella
Joint Chairs, The European Pathways Association

With thirty five presentations, case studies, workshops and masterclasses – including sessions designed specifically for beginners, as well as those involved in the more advanced aspects of ICP development.

Plus, a series of poster presentations highlighting key examples of the successful implementation of ICPs in organisations across Europe.

The fifth annual conference
examining the role of integrated
care pathways in improving
the quality of care

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Researched and produced for everyone involved in monitoring and improving care through integrated care pathways, clinical pathways and critical pathways



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Integrated Care Pathways 2005

Day 1 Tuesday 28 June 2005

Joint Session ▶

Chairman: Heather Lawrence *Chief Executive Chelsea and Westminster Hospitals NHS Trust*

10.00 Keynote introduction

Integrated Care Pathways: experiences and an update on perspectives from the USA

Kathy Bower *Principal and Co-Owner The Centre for Case Management, USA, and Fellow*

The American Academy of Nursing

Kathy was a member of the team that invented clinical paths and case management, from which ICPs were introduced in the UK

10.40 Clinical pathways: the Italian experience

Professor Massimiliano Panella *Faculty of Medicine, University of Eastern Piedmont 'Amedeo Avogadro', Italy*

11.10 Questions and answers, followed by coffee

Stream A: A Practical Guide to Integrated Care Pathways

11.40 A step-by-step guide to integrated care pathways

Rose Naylor

Clinical Governance Coordinator

Royal Bolton Hospitals NHS Trust

- ICP methodology: a step-by-step guide
- what can you expect from a pathway?
- pitfalls in ICP development and implementation

12.10 Writing an integrated care pathway

Jaqui Mason

Integrated Care Pathway Coordinator, with

Nicki Cooke

Senior Clinical Support Nurse,

Emergency Department Mid Staffordshire

General Hospitals NHS Trust

- how to define your pathway goals
- key interventions versus including all details in the pathway
- integrating guidelines in your pathway
- process mapping, and case study in practice

12.35 Variance tracking: an introduction

Dr Karen Moody

ICP Facilitator The State Hospital,

Carstairs, Scotland

- variance tracking explained
- a practical guide to integrating variance tracking into your pathway
- how to report variances
- case study and examples

13.00 Questions and answers, followed by lunch

ICPs IN THE UK: THE CURRENT SITUATION AND MOVING FORWARD

14.00 UK developments

Claire Whittle

Project Manager Integrated Care Pathways

Validation Tool Project,

The School of Health Sciences,

University of Birmingham

- UK perspectives on pathways
- an update on The National Electronic Library for Health

14.20 The National Programme for IT: an update

Dr Nick Gaunt

Associate Director (Medical), Technologies in

Health Group The NHS Modernisation Agency

- developments in NPfIT, and the role of ICPs

14.45 The future of ICPs in the UK

Dr Giordano Abbondati

Clinical Director, ACAD

North West London Hospitals NHS Trust

- ICPs in the UK: moving forward

15.15 Questions and answers, followed by tea

Stream B: Condition Specific Pathways

11.50–12.50 Surgical Care Pathways

Facilitators: Dr Sara Marchisio *University of Piedmonte,*

and Alex Radford *Integrated Care Pathways Facilitator*

The Robert Jones and Agnes Hunt Orthopaedic

and District Hospital

12.50 Questions and answers, followed by lunch

14.00 MODERATED POSTER WALK A

Each poster will be presented for between 5 and 10 minutes.

attend Poster Walk A or B

Moderated Poster Walk A

- How a clinical pathway can change a ward: hip replacement pathway
- Implementation, follow up and evaluation of an ICP in primary operable breast carcinoma
- From bottleneck analysis to a cataract clinical pathway
- The use of clinical pathways for a new cardiac surgery patient programme in the Hague
- Systematic review of the development and implementation of ICPs
- The National Electronic Library for Health

Moderated Poster Walk B

- Process mapping
- Evaluation and follow up of existing clinical pathways and development of new surgical pathways at ZOL Genk
- Dementia pathways: a condition specific approach
- The GROW (goals, reframe, options, wellness) clinical pathway
- Integrating best practice guidelines through critical pathways
- Care pathways live

15.15 Questions and answers, followed by tea

Joint Session ▶

15.40 Linking clinical pathways to hospital management and redesign

Herman Van der Musselle *Director of Strategy and Care Development A Z Sint-Augustinus, Belgium*

16.05 Clinical pathways and the law

Janice Smith *Partner Capsticks Solicitors*

16.30 Changing processes and culture

Professor Martin Elliott *Chief of Cardiothoracic Surgery and Transplantation Great Ormond Street Hospital NHS Trust*

17.00 Evening networking reception

- integrating clinical pathways into the hospital strategy
- methodologies for implementing care: introducing DATAMAP
- experiences, perspectives and case studies from the US

- an overview of clinical pathway development in Italy
- feedback on the Italian pathway workshop
- case studies, and examples of good practice

and Focus Issues

Issues covered include:

- writing surgical care pathways: where to start?
- setting goals and variance points
- examples in practice
- interactive discussion

A N D B

Please indicate on the booking form whether you would like to

Moderator: Alan Fisher *Chairman The Scottish Pathway User Group, and ICP Facilitator Lothian University Hospitals NHS Trust, UK*

Eveline Depretere *Clinical Pathway Facilitator AZ Sint Jan Bruges, Belgium*

Gerda Verheyden *Coordinator, Breast Cancer ICP A Z Sint-Augustinus, Belgium*

Peter Van Elderen *Coordinator Leuven Eye Hospital, University of Leuven, Belgium*

Dorothe Van Maasacker *Care Development Team The Hague Hospital, The Netherlands*

Jayne Wood *Health Informatics Service Business Analyst North Nottinghamshire Health Informatics Service, UK*

Claire Whittle *Project Manager Integrated Care Pathways Validation Tool Project, The School of Health Sciences, University of Birmingham, UK*

Moderator: Sarah Caldicott *Chair Pathways Across Central England (PACE), and ICP Coordinator Hereford Hospitals NHS Trust, UK*

Chretien Haenen *Quality Manager Atrium Medical Center, Heerlen, The Netherlands*

Lea Janssen *Clinical Pathway Facilitator ZOL Hospital, Genk, Belgium*

Danny Van Tiggelen *Clinical Pathway Facilitator Emmaus Hospital Malle, Belgium*

Bobby Lochbaum *CPG and Clinical Pathway, Regina Qu' Appelle Health Region, Canada*

Louise Martin *Critical Pathway Coordinator Children's Hospital of Eastern Ontario, Canada*

Annette Kitchin *Care Pathway Coordinator Queens Medical Centre, Nottingham University Hospitals NHS Trust, UK*

- pathways as a tool for redesign
- linking pathways to the EFQM model for quality improvement
- managing pathways from management board level: case study

- current legal issues: an update
- liability for developers and users
- lessons from litigation

- developing the multi-disciplinary team and changing the culture
- changing and redesigning processes, and services
- our approach

Stream C: Workshops and Masterclasses

11.50–12.50

INTERACTIVE WORKSHOP: INTEGRATING EVIDENCE, GUIDELINES AND PERFORMANCE INDICATORS INTO CLINICAL PATHWAYS

Integrating Evidence and Guidelines into Clinical Pathways

Ruben Van Zelm and Evelien Klokman

Advisors The Dutch Institute for Healthcare Improvement CBO, Holland

- developing goals and clinical indicators
- integrating indicators into the clinical pathway
- examples from ophthalmologic diabetic care
- working through examples in practice with delegates

Integrating Clinical Indicators into Clinical Pathways

Ellen Van Vliet *The Rotterdam Eye Hospital, Holland*

- developing goals and clinical indicators
- integrating indicators into the clinical pathway
- examples from ophthalmologic diabetic care
- working through examples in practice with delegates

14.00–15.00

Masterclass: Patient Involvement in Pathways

Facilitators: Mark Fleming *Clinical Development Manager, Care Pathways / Clinical Information Systems Ayrshire and Arran Primary Care Trust, Scotland*

Roeland Depreitere *Organisation Psychologist and Research Fellow, Belgian Dutch Clinical Pathway Network Catholic University Leuven, Belgium*

Issues covered include:

- involving patients in developing pathways
- developing patient pathways as an information resource
- the patient perspective

15.40–17.00

Beginners Workshop

Facilitated by Jenny Gray *Director Venture Training and Consulting*

Issues covered include:

- kickstarting the ICP process: where to start
- hints and tips for beginners
- process mapping
- working through pathways

Your chance to share and view examples of ICPs from a range of specialities and countries

During the last break (15.05–15.40) and the evening networking reception (17.00–19.00), delegates and speakers are invited to bring copies of ICPs to share and discuss with others at the conference.

Integrated Care Pathways 2005

Day 2 Wednesday 29 June 2005

Joint Session ▶

Chairman: Dr John Ellershaw *Medical Director Marie Curie Centre, Liverpool, and Consultant/Honorary Senior*

10.00 Keynote session
Improving team and multi-disciplinary working
Relational co-ordination in healthcare: lessons learned from the airline industry
Professor Jody Hoffer Gittel *Brandeis University, USA*

10.45 The European perspective on clinical pathways
Kris Vanhaecht and Professor Massimiliano Panella
Joint Chairs The European Pathways Association (www.E-P-A.org)

11.10 Questions and answers, followed by coffee

Stream A: A Practical Guide to Integrated Care Pathways

FOCUS: VARIANCE

11.50 Variance tracking: lessons from variance tracking across 44 sites

Ruth Wilson

Project Manager, ICPs, with Rachel Ward Clinical Effectiveness Manager The Nuffield Group

- variance reporting, analysis and changing practice
- our approach in the Nuffield
- lessons, and experiences from variance tracking across the 44 hospital sites

12.20 Putting variance analysis in the hands of clinicians

Mark Fleming

Clinical Development Manager, Care Pathways/ Clinical Information Systems, with Corinne Watt Integrated Care Pathways Facilitator NHS Ayrshire and Arran, Scotland

- encouraging and training clinicians to analyse their own variances:
- increasing ownership and adherence
- developing the tools and skills for variance analysis
- our approach in Ayrshire and Arran

12.50 Questions and answers, followed by lunch

Experiences and lessons learned from implementing integrated care pathways

14.00 Using ICPs as a clinical governance tool

Annette Kitchin

Care Pathway Coordinator Queens Medical Centre Nottingham University Hospitals NHS Trust

- using ICPs as a tool to integrate patient safety, choice and involvement
- meeting the standards for better health, and clinical governance
- demonstrating ICPs as a tool for improvement in Nottingham

14.20 Using ICPs to challenge professional roles and boundaries

Paula Clarke

Consultant Midwife Birmingham Womens's Healthcare NHS Trust

- developing ICPs to implement, empower and change professional roles
- developing a midwifery led birth centre, and the ICPs involved in Birmingham
- the impact on care in Birmingham

14.40 Care pathways for stroke: results of a Cochrane systematic review

Dr Joseph Kwan

Specialist Registrar in Geriatric Medicine Southampton University Hospitals NHS Trust

- the impact of integrated care pathways: a systematic review
- the results
- what this means for pathways in practice

15.10 Questions and answers, followed by tea

Stream B: Condition Specific Pathways and

FOCUS: MEDICAL CARE PATHWAYS

11.50-12.20 A practical guide to ICPs in medicine

Dr Mark Kinerons

Consultant Physician Guy's and St Thomas' NHS Trust

12.20-12.50 Developing care pathways for the whole patient journey

Dr Alastair Miller

Consultant Physician and Clinical Director of General Medicine Worcestershire Acute Hospitals NHS Trust

12.50 Questions and answers, followed by lunch

14.00 MODERATED POSTER WALK A

Each poster will be presented for between 5 and 10 minutes. attend Poster Walk A or B

Moderated Poster Walk A

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Moderated Poster Walk B

- Process mapping
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- Integrating best practice guidelines through critical pathways
- Care pathways live

15.15 Questions and answers, followed by tea

Joint Session ▶

15.30 Developing ICPs across organisational boundaries

Uwe Jansen *General Practitioner, with*

Linda Scheel *Quality Manager South Jutland Country Health Services, and Leader Cross Sectoral Accreditation Project, KISS, Denmark*

16.00 Are we developing pathways for better patient care ?

Ian Kramer *Patient and Consultant*

The NHS Clinical Governance Support Team

- improving team dynamics and team working
 - an overview of the approach used in the airline industry
 - how the use of integrated care pathways will improve multi-disciplinary team working in healthcare
-
- European developments in clinical pathways
 - an update from the European Pathways Association
 - first results of an international study on clinical pathways

Focus Issues

- a step-by-step guide to developing care pathways in medicine
 - developing care pathways across boundaries
 - case study: falls care pathway
 - interactive discussion
-
- variance and co-morbidity in medical pathways
 - the impact of the pathway on care
 - case study: pathways in Worcestershire
 - interactive discussion

A N D B

Please indicate on the booking form whether you would like to

Moderator: Alan Fisher *Chairman* The Scottish Pathway User Group, and *ICP Facilitator* Lothian University Hospitals NHS Trust, UK

Eveline Depretere *Clinical Pathway Facilitator* AZ Sint Jan Bruges, Belgium

Gerda Verheyden *Coordinator, Breast Cancer ICP* A Z Sint-Augustinus, Belgium

Peter Van Elderen *Coordinator* Leuven Eye Hospital, University of Leuven, Belgium

Dorothe Van Maasacker *Care Development Team* The Hague Hospital, The Netherlands

Jayne Wood *Health Informatics Service Business Analyst* North Nottinghamshire Health Informatics Service, UK

Claire Whittle *Project Manager* Integrated Care Pathways Validation Tool Project, The School of Health Sciences, University of Birmingham, UK

Moderator: Sarah Caldicott *Chair* Pathways Across Central England (PACE), and *ICP Coordinator* Hereford Hospitals NHS Trust, UK

Chretien Haenen *Quality Manager* Atrium Medical Center, Heerlen, The Netherlands

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Danny Van Tiggelen *Clinical Pathway Facilitator* Emmaus Hospital Malle, Belgium

Bobby Lochbaum *CPG and Clinical Pathway*, Regina Qu' Appelle Health Region, Canada

Louise Martin *Critical Pathway Coordinator* Children's Hospital of Eastern Ontario, Canada

Annette Kitchin *Care Pathway Coordinator* Queens Medical Centre, Nottingham University Hospitals NHS Trust, UK

Stream C: Workshops and Masterclasses

13.00–14.00

Multi-disciplinary Team Working Masterclass

Workshop Chairman: Roeland Depreitere *Organisational Psychologist and Research Fellow, Belgian Dutch Clinical Pathway Network* Catholic University Leuven, Belgium

Facilitated by **Professor Jody Hoffer Gittel** Brandeis University, USA

Please note, this masterclass is aimed at those with at least two years experience working with ICPs

14.00–15.10

Managers Masterclass

Facilitated by: Kathy Bower *Principal and Co Owner* The Centre for Case Management, USA, and *Fellow* The American Academy of Nursing, and

Founder Members of the European Pathways Association

Issues covered include:

- managing the ICP department
- training, communicating and educating staff in the use of ICPs
- managing multiple ICPs
- validating ICPs

Please note, this masterclass is aimed at those with at least two years experience working with ICPs

Individual or Team Sessions to Discuss your ICP

These sessions, which are led by **Jenny Gray** *from* Venture Training and Consulting, *can be tailored to your individual or group needs and can take place at any time during the conference. Please indicate on the booking form if you would like to reserve a session.*

Your chance to share and view examples of ICPs from a range of specialities and countries

During the last break (15.05–15.40) delegates and speakers are invited to bring copies of ICPs to share and discuss with others at the conference.

- how to develop a cross-sectoral clinical care pathway
- overcoming the boundaries
- improving the quality of life for dying patients at home

- what patients want from pathways
- the impact pathways could make to patients care



Integrated Care Pathways 2005

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By examining what should be happening when and the expected result, the implementation of effective integrated care pathways continues to be one of the most valuable and widely utilised methods of ensuring optimal outcomes for patients.

As a tool that helps to reduce unnecessary variations in care, it also provides support for, and reinforces, risk management and clinical audit, promotes evidence-based medicine, facilitates patient involvement and improves communication and multi-disciplinary involvement – all of which are vital components of clinical governance.

Despite the widespread use of pathways, however, rigorous scientific evidence as to their effectiveness has been sparse. Which is why this conference has brought together some of the latest research in the field – as well as thirty five practical case studies and interactive sessions, in which a range of healthcare professionals will share their day-to-day experiences of implementing pathways in practice.

The conference this year, has a distinctly international flavour with key note introductions each day documenting experiences from the USA and Europe, after which it is split into two streams and a series of workshops and masterclasses – you mix and match the sessions to meet the requirements of your role and responsibilities.

Stream A

Stream A focuses, during day one, on the key practical issues that form the basis for successful pathways – writing a care pathway, tracking variances and electronic support for pathways – as well as important legal issues.

Day two continues to examine variances and their impact, and looks at how ICPs can be used as a clinical governance tool and to challenge professional and organisational boundaries. It will also address pathways from a patient perspective.

Stream B

Stream B concentrates on specific focus issues, examining areas such as integrating performance indicators, guidelines and evidence into pathways and linking them to hospital management redesign – in addition to changing processes and the culture of an organisation. Key legal issues with regards to pathways will also be discussed. In addition there is a series of sessions which focus specifically on medical care pathways.

On both day one and two, a series of posters will be presented outlining some of the latest developments in care pathways. You simply indicate which poster sessions you would like to attend.

Workshops and Masterclasses

Each day, a series of workshops and masterclasses will also take place. Whether you are a newcomer to ICPs or experienced in using them, there will be a session that is appropriate to your level of experience.

Information

Dates

Tuesday and Wednesday 28 and 29 June 2005.

The Venue

Church House, Westminster, London.

Accommodation

Special rates for hotels close to the venue for have been arranged. Details will be sent with your confirmation of booking.

Confirmation of booking

All bookings will be confirmed in writing.

CPD credits

Approval of 6 credits has been given for each stream on each day of the conference.

Exhibition and Poster Displays

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 020 8541 1399.

Cancellations/substitutions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Healthcare Events reserve the right to make changes to speakers and programmes without prior notice.

Integrated Care Pathways 2005

Conference Registration

Tuesday and Wednesday 28 and 29 June 2005 Church House, Westminster

ALL BOOKINGS WILL BE CONFIRMED IN WRITING

How to book Fax the booking form to 020 8547 2300
By email to info@healthcare-events.co.uk

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Please tick the package you would like to book

One day

- £330+ VAT (£387.75) for NHS and private healthcare organisations
 £450+ VAT (£528.75) for commercial organisations

Two days

- £545+ VAT (£640.38) for NHS and private healthcare organisations
 £750+ VAT (£881.25) for commercial organisations

Please tick which day you would like to attend

- Tuesday 28 June 2005 Wednesday 29 June 2005

A 15% discount is available to all but the first delegate from the same organisation booking at the same time. Rates for these additional delegates are: one day £277.10 + VAT (£325.59) and both days £454.75 + VAT (£534.33)

Choosing a conference stream Apart from the opening sessions on both days (which are common to both streams), you can choose which sessions to attend – but please indicate which stream is your priority:

- Stream A: A Practical Guide to Integrated Care Pathways** **Stream B: Condition Specific Pathways and Focus Issues**

Please tick here if you wish to attend a masterclass/workshop/focus session/moderated poster walk:

- Day 1, 28 June '05**
- | | | |
|---|--|--|
| <input type="checkbox"/> Integrating Evidence, Guidelines and Performance Indicators into Clinical Pathways | <input type="checkbox"/> Patient Involvement in Pathways | <input type="checkbox"/> Beginners Workshop |
| <input type="checkbox"/> Surgical Care Pathways | <input type="checkbox"/> Moderated Poster Walk A | <input type="checkbox"/> Moderated Poster Walk B |
- Day 2, 29 June '05**
- | | | |
|--|--|---|
| <input type="checkbox"/> Multi-disciplinary Team Working | <input type="checkbox"/> Managers Masterclass | <input type="checkbox"/> Individual/Team Sessions to discuss your ICP |
| <input type="checkbox"/> Medical Care Pathways | <input type="checkbox"/> Moderated Poster Walk A | <input type="checkbox"/> Moderated Poster Walk B |

(Please note, these sessions are limited and allocated on a first come, first served basis)

Your details (Please complete a new form for each delegate. Photocopies are acceptable)

Dr, Mr, Mrs, Ms	Email
First name	Address
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Organisation	Please specify any special dietary requirements
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This form must be signed by the delegate or an authorised person before we can accept the booking

Name	Signed	Date
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